

Community Utility Assistance: Mega Rollout Event

MEGA ROLLOUT

Charleston, Berkeley & Dorchester counties ONLY Location: Mount Moriah Missionary Baptist Church 7396 Rivers Ave, North Charleston, SC Date & Time: February 10 | 8:00 a.m. until capacity Note: First 250 individuals.

🚫 Documents via phone (e.g., photos or screenshots) will not be accepted under any circumstances. 🚫

APPLICANTS MUST PROVIDE DOCUMENTS BELOW

FOR UTILITY ASSISTANCE ONLY:

If you have received 2 services in 2026, you are NOT eligible for additional services.

Valid physical SC-ID with current address. Expired IDs will not be accepted.

Original Social Security Cards for all household members.

Proof of ALL household income received in the past 30 days for members 18+ (SSI, Social Security, Child Support, Unemployment, Pay Stubs, Utility Check, pension or retirement, Alimony, Monthly Stipends, Adoption Subsidies, etc.)

Utility Bill

Dominion Energy: Current month's bill.

Berkeley Electric / Edisto Electric / Santee Cooper: 3 most recent bills AND the transaction history.

We cannot assist Santee Cooper prepaid accounts.

⚠️ DISCLAIMERS: ⚠️

Failure to provide the documentation and adhere to the disclaimers listed will result in your visit being cancelled.

GENERAL

The applicant – the person whose name appears on the bill – must be present for assistance, regardless of relationship.

Your ID must match your physical address. If your ID does not match your current address, please refer to DMV to get it updated before the event.

INCOME

If you have pay stubs, please ensure they are from your employer portal – we cannot accept bank statements. If there is a mismatch in dates or a gap in your pay stubs, please provide a printed copy in hand from your employer explaining the reason.

If you receive Social Security, please bring your 2025 award letter (also called a benefits verification letter). We can only accept the letter for the current year (2025). Must be a physical paper copy.

If you are self-employed, we cannot accept bank statements, Cash App transactions, or similar records as proof of income. You must provide your complete 2025 tax packet – all pages, signed. The pages must be physical paper copies.

If child support is paid voluntarily, a signed statement from the payer must be presented. If it is court-ordered, then a statement from the court must be presented.